

IPEA  
EPO  
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Germany

22<sup>nd</sup> April 2005

Dear Sirs

**PCT/GB2004/001736**  
**Our ref: Voicemail Mgmt (PCT)**

Thank you for the Written Opinion of the ISA.

The Written Opinion cites 2 category X documents against the independent claims:

**D1** EP 1372321

**D2** US 6333973

In light of the citations, the applicant files replacement pages as follows:

Replacement pages 3, 4, 5, 37, 38, 39 to replace the same pages as originally filed.

TriPLICATE copies will follow by post, together with one set marked to show all changes.

Amended Claim 1 now reads:

1. A method of managing voice messages using a mobile telephone, comprising the steps of:

- (a) a graphical user interface (GUI) being opened on the mobile telephone, the GUI individually listing remotely stored voice messages in a menu list, the voice messages being meant for a user of the mobile telephone;
- (b) enabling the user to select a voice message from the list to initiate playback on the telephone;

**wherein the GUI also enables the user to configure call greetings.**

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The new text is shown in bold.

Conventionally, configuring call greetings is not possible within the GUI that actually lists remotely stored messages; instead the user has to, for example, make a call to the voice mail server and interact with its IVR system. It is far more convenient to the user if call greeting configuration can instead be done from with the same GUI that lists voice messages. Neither **D1** nor **D2** disclose or suggest this feature.

**Support:** This feature was originally in Claim 9 and also shown as one of the ‘configure’ actions in the table on page 16 that summarises the voicemail controls that can be displayed on the screen of the mobile telephone. Figure 11 (right hand column) gives further examples of what are commonly understood as greeting configuration actions (listen to current greeting; record own greeting; turn greeting on/off); this extra level of detail has now been included in the Summary of the Invention section.

A new claim 2 has been added to the GUI also enabling the user to configure call diversion behaviour. This was also originally in Claim 9 and also shown as one of the ‘configure’ actions in the table on page 16 that summarises the voicemail controls that can be displayed on the screen of the mobile telephone. Call diversion behaviour is conventionally handled by an entirely separate function that is not integrated with the GUI that lists remotely stored voice messages.

A new claim 3 has been added to the menu list of remotely stored voice messages being generated after the mobile telephone connects to a voicemail server on which the voice messages are remotely stored: i.e. the GUI does not simply show a view of locally stored voice messages but is instead a view directly into the remote voice server itself. This avoids the need for messages to be sent from the mail server to the mobile telephone whenever a new voice message is received and an associated synchronisation or data replication activities. New Claim 3 amplifies on the language in Claim 1 as originally filed of the “GUI individually listing *remotely stored* voice messages”. Support can be found as follows:

The Voicemail Management application gives a user a GUI (Graphical User Interface) in addition to the standard audio prompts they are used to receiving when accessing and managing normal audio voicemail. When a subscriber calls (**Figure 9a**) into their audio voicemail using their mobile telephone, they are first taken into their 'Voicemail Inbox' and then presented with the controls shown in **Figures 9B to D**.

For programming purposes, these controls will nearly all relate to standard DTMF tones that the voicemail system uses as input to it when the user currently presses keys on their phone's keypad." Page 14 lines 19 – 27.

In the light of the above arguments and amendments, re-consideration of the present application is requested. Should the examiner require further clarification, a further Written Opinion is requested.

Yours faithfully,

Peter Langley